


Partnering with eXceed on CS Connect

To invite eXceed to become a Partner, follow these steps:

- ❖ Login to CS Connect as a Dentist.
- ❖ In the toolbar, click .
- ❖ In the **Partners** window, click **Invite a partner**.
- ❖ In the **Email** field, enter **tech@exceed-ortho.com**
- ❖ In the **Message** box, either leave the default text or write your own message.
- ❖ Click **Send**.
The invitation message is sent to eXceed and a Partner entry is created in the list of Partners.
- ❖ When eXceed logs in to CS Connect, the **Partners** button displays the following notification:




This means that when eXceed clicks the **Partners** button, an invitation is displayed that can be accepted or declined.

Resending an Invitation

If eXceed has not responded to your invitation, the new partner entry remains in the **Partners** window with a status of **Waiting for acceptance**.



To resend a Partner invitation to eXceed, follow these steps:

- ❖ Login to CS Connect as a Dentist.
- ❖ In the toolbar, click .
- ❖ In the **Partners** window, scroll down to "eXceed".
- ❖ On the Partner entry, click **Resend invitation**.
- ❖ In the **Email** field, enter **tech@exceed-ortho.com**.
- ❖ In the **Message** box, either leave the default text or write your own message.
- ❖ Click **Send**. The message is sent to eXceed and a Partner entry created in the list of **Partners**.

Sending an email to eXceed from CS Connect

Note: It is recommended to send messages to eXceed through the "My eXceed" portal

To send an email to eXceed, follow these steps:

- ❖ In the CS Connect toolbar, click .
- ❖ In the **Partners** window, click "eXceed" and click .

Your email software automatically opens, with a new email addressed to the partner you selected.